GP Support North FAQ: 6 Common Questions & Misconceptions

GP Microsoft Dynamics

GP Microsoft Dynamics End of Life 2029

GP SUPPORT NORTH
An Endeavor4 Company

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1. Is Business Central Just Dynamics GP in the Cloud?

No. While both are Microsoft ERP systems and share many core accounting and business management functions, Business Central is a different product built on a different technology platform. It is Microsoft's modern ERP solution designed for cloud, AI, mobility, and integration with Microsoft 365, Teams, Power BI, and the Power Platform. Many familiar GP concepts exist in Business Central, but it is not a hosted version of GP.

2. Will Dynamics GP Stop Working After Microsoft's 2029 End-of-Support Date?

This is one of the biggest misconceptions in the GP community. Microsoft announced that product support, tax updates, regulatory updates, and technical support will continue through December 31, 2029, with security updates available through April 30, 2031. So, your Dynamics GP system will not suddenly turn off on January 1, 2030. What changes is Microsoft's level of support. After support ends, organizations will no longer receive new product updates. However, properly maintained GP environments can continue running beyond those dates.

3. Is Microsoft Still Investing in Dynamics GP?

Yes, but with a defined timeline. Microsoft continues to support the current GP 18.x platform and delivers annual releases that primarily focus on tax, regulatory, payroll, security, and maintenance-related updates. While Dynamics GP remains under Microsoft's Modern Lifecycle Policy through 2029, most product innovation and new feature development is focused on Microsoft's cloud ERP solutions. Organizations still running GP have time to plan rather than feeling pressured into making immediate decisions and our GP Support North team with continue to offer guidance and support even past the End of Life timeline.

4. Do I Have to Move to Business Central Before 2029?

Not necessarily. Every organization has different business requirements, timelines, budgets, integrations, and operational priorities. Some organizations are actively planning migrations to Business Central today. Others may continue running GP for years because it still meets their business needs. GP Support North, part of Endeavor4, provides guidance for organizations that decide Business Central is the right next step, but migration timing should align with business strategy, not panic.

5. If My GP System Works Fine, Why Are Organizations Looking at Business Central?

Because the conversation is often about future capabilities, not current functionality. For many GP clients, the system still performs exactly as expected. The interest in Business Central often comes from gaining access to cloud deployment options, automatic updates, AI and Copilot capabilities, Power BI integration, to name a few. The question isn't whether GP still works, the question is whether the organization's future business requirements align more closely with a modern cloud ERP platform.

6. What Is the Biggest Long-Term Risk of Staying on Dynamics GP?

For many organizations, the biggest risk isn't that Dynamics GP suddenly stops working after Microsoft's end-of-support dates. The bigger concern is the surrounding Microsoft ecosystem. After support ends, Microsoft will no longer be obligated to maintain compatibility between Dynamics GP and newer Microsoft technologies. Future versions of Windows or other Microsoft applications could introduce changes that affect Dynamics GP functionality.

Even today, some Microsoft updates occasionally require workarounds to maintain functionality. While workarounds may be available, organizations should recognize that long-term compatibility becomes increasingly difficult to predict once a product moves beyond its supported lifecycle. This doesn't mean organizations need to rush into a migration. It simply means long-term planning becomes increasingly important and understanding your business requirements can help reduce unexpected risks down the road.